

# FACTS

## WHAT DOES TRI-VALLEY SERVICE FCU DO WITH YOUR PERSONAL INFORMATION?

**Why?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?** The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are no longer our customer, we continue to share your information as described in this notice.

**How?** All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Tri-Valley Service FCU chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Tri-Valley Service share?	Can you limit this sharing?
<b>For our everyday business purposes -</b> Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
<b>For our marketing purposes –</b> To offer our products and services to you	YES	YES
<b>For joint marketing with other financial companies</b>	YES	YES
<b>For our affiliates' everyday business purposes –</b> information about your transactions and experiences	NO	WE DO NOT SHARE
<b>For our affiliates' everyday business purposes –</b> information about your creditworthiness	NO	WE DO NOT SHARE
<b>For our affiliates to market to you</b>	NO	WE DO NOT SHARE
<b>For non-affiliates to market to you</b>	YES	YES

**To limit our sharing**

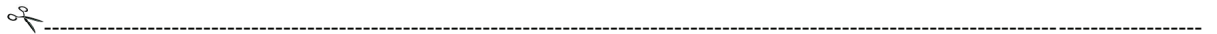
- Call (412) 344-3406 for assistance
- Visit us online: [www.trivalleyservice.com](http://www.trivalleyservice.com)
- Mail the form below

Please Note:

If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member, we continue to share your information as described in this notice.

However you can contact us any time to limit our sharing.

**Questions?** Call (412) 344-3406



**Mail-in Form**

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.

Apply my choices only to me

Mark any/all you want to limit:

- Do not share information about my creditworthiness with your affiliates for their everyday business purposes.
- Do not allow your affiliates to use my personal information to market me.
- Do not share my personal information with non-affiliates to market their products and services to me.

<b>Name</b>		<b>Mail to:</b> Tri Valley FCU PO Box 16345 Pittsburgh, PA 15242
<b>Address</b>		
<b>City, State, Zip</b>		
<b>Account #</b>		

<b>Who we are</b>	
<b>Who is providing this notice?</b>	Tri-Valley Service FCU
<b>What we do</b>	
<b>How does Tri-Valley Service FCU protect my personal information</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does Tri-Valley Service FCU collect my personal information?</b>	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Open an account or deposit money</li> <li><input type="checkbox"/> Pay your bills or apply for a loan</li> <li><input type="checkbox"/> Use your credit/debit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies</p>
<b>Why can't I limit all sharing?</b>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Sharing for affiliates' everyday business purposes – information about your creditworthiness</li> <li><input type="checkbox"/> Affiliates from using your information to market to you</li> <li><input type="checkbox"/> Sharing for non-affiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing</p>
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account – unless you tell us otherwise.
<b>Definitions</b>	
<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> TVS Currently has no affiliates</li> </ul>
<b>Non-affiliates</b>	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Non-affiliates we share with can include insurance companies or direct marketing companies.</li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
<b>Other important information</b>	
If you have already instructed Tri Valley Service Federal Credit Union that your choice was to opt out and be excluded, you do not have to contact us again. We will continue to honor the choice you have made.	