

TRI-VALLEY SERVICE FEDERAL CREDIT UNION

ONLINE HOME BANKING INSTRUCTIONS

YOU WILL NEED TO SIGN THE Online Home Banking Agreement and have a pass code card before accessing your account via Home Banking. You will only have 30 days

To initially access your account or access will be denied for security reasons.

Please call 412-344-3406 or email info@trivalleyservice.com for assistance

Or download form.

To Access Home Banking: Go to www.trivalleyservice.com and click on the "Online banking Login Here" button the main page.

INITIAL SET UP

1. Enter your (6) digit credit union account number (no dashes)
2. At the password screen enter, the temporary password is the last six (6) digits of your social security number. Then create your own password) will need to be at least 8 Characters long).
3. Select a security image that will ensure you are connected to our home banking system and not an imposter site. This image will appear every time you login.
4. Click "Finish." Your account is now set up!

LOGIN

1. Enter your six (6) digit account number.
2. Using your pass code card that was given to you when home banking Was initially set up, enter the corresponding characters into the pass code box. (Match top line of pass code card to the character in the box and enter the matching letter on the lower line.) If you do not have a pass code card, please contact the Main Office.
3. Enter password. You will have 3 attempts-please call the Main Office @ 412-344-3406 if you are locked out of your account.
4. You are logged in!
5. Don't forget to add our mobile app to your phone for easy account access anytime!

Having Trouble? Call our Main Office at 412-344-3406 during regular business hours.